



Foreign Language for Youth Language – FLY Family Agreement

Thank you for choosing Foreign Language for Youth (FLY) to teach your student a new language! We are excited to partner with your family to enhance your student's learning.

By registering your student in a FLY Class, you consent to this FLY Family Agreement.

Our mission is to provide your student and their classmates with high quality language and cultural awareness education in a safe online environment. Please review these guidelines with your student before classes begin. Students with continual difficulties following these rules may be removed from the program without reimbursement of tuition.

Technical Requirements:

1. A quiet space without background noise or movement
2. A device (computer, laptop, phone, tablet, etc.) with a camera, speaker and microphone
3. Internet access capable of streaming videos and video conferencing

****District-Issued Devices**:** FLY uses Google Classroom and Google Meet for our language class platform. Some District-issued devices (ESPECIALLY CHROMEBOOKS) may have difficulty accessing class materials and live classes. Please let FlightControl know ASAP if your student only has access to a district-issued device.

Participation Requirements:

1. Students must keep their camera on during the live online class without a virtual background.
2. Before attending the live online class, students are expected to have watched the instructional video and completed the lesson activity (worksheet).

Photographs and Videos of Your Child: For the safety of our teachers, students and the FLY Program, FLY records all online lessons. FLY uses our videos for internal growth and teacher training. FLY will not share videos, pictures, names, addresses, or any other information with any outside source. If FLY has deemed a picture or video of a student could be used for marketing or social media purposes, FLY will ask for written permission from the family first.

By registering your student, you agree to allow FLY to take pictures and videos of your student while they are in their language class.

Refund Policy: FLY refunds tuition if requested 24 hours after your first class. A \$20 registration fee will be applied to all refunds. Due to our small class size, there are NO refunds after the first class of the registered class session. FLY does not refund the cost of paper worksheets or books, once delivered, due to the nature of these products.



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Behavior in a FLY Class: Students are expected to have positive behavior in our classes. FLY, respectfully asks all parents to consider the maturity level of their student prior to registration; as our unique academic program often contains students of mixed levels, grades and ages, unlike your average classroom setting. Students are expected to follow these classroom rules:

- ★ Show respect for others
- ★ Raise hand and wait to be called on
- ★ Keep muted until teacher asks you to unmute
- ★ Camera on in order to fully participate in class
- ★ Try your best

Providing FLY with your student's learning needs/preferences when registering your student helps our staff and teachers ensure your child will be set up for a successful program. We strive to work with families when behavior becomes an issue, creating an Action Plan between the student, teacher and family, when necessary.

Student Absences: Students cannot make up missed live online classes. Your student's attendance helps FLY provide high quality education individually and for the class. If your student is absent three times without prior written notification sent to FLY, your student can be removed without reimbursement of tuition. Students may still watch videos and turn in work late, but teachers may recommend students re-take the same 10 lessons if they do not participate throughout the Block.

Class Schedule: FLY tries its best to keep classes as scheduled and advertised. However, class times and days may need to change prior to the first class and you will be notified of changes if they occur. Please refer to our refund policy for details.

FLY Class Cancellations: If a FLY class must be cancelled, we will add another class to the end of the schedule to make up the lost time. We will contact you via email only for cancellations with more than 48-hours' notice. For cancellations within 48-hours of a class, we will make every attempt to contact you by phone and email with the contact information provided upon registration. FLY will follow up with a revised calendar via email.

Presentation Days: Each class holds a Presentation Day toward the end of the session. We invite all families, friends and other guests, to attend a Presentation Day, where students will have a chance to show off what they have learned. You will be notified of these dates.

Paper Copies of Worksheets & Books: We offer optional paper copies of worksheets and books if you prefer to have your student work with physical copies of their in-class activities.

[Order online here](#)



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Thank you.

FlightControl
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