



Foreign Language for Youth Language – FLY Family Agreement

By registering your student in a FLY Class, you consent to this FLY Family Agreement.

Thank you for choosing Foreign Language for Youth (FLY)! Our objective is to provide your student and their classmates with high quality language and cultural awareness education in a safe online environment. Please review these guidelines with your student before classes begin.

Technical Requirements:

1. A quiet space without background noise or movement
2. A personal device (computer, laptop, phone, tablet, etc.) with a camera, speaker and microphone. District-issued devices (ESPECIALLY CHROMEBOOKS) will likely have difficulty accessing class materials and live online classes.
3. Internet access capable of streaming videos and video conferencing

Participation Requirements:

1. Students must keep their camera on with no virtual background during the live online class.
2. Before attending the live online class, students are expected to have watched the instructional video and completed the lesson activity (worksheet).

Behavior in a FLY Class: FLY, respectfully asks all parents to consider the maturity level of their student prior to registration. Unlike your average classroom setting, FLY's unique academic program often contains students of mixed levels, grades and ages. Students are expected to have positive behavior in class and follow these classroom rules:

- ★ Show respect for others
 - ★ Raise hand and wait to be called on
 - ★ Keep muted until teacher asks you to unmute
 - ★ Camera on in order to fully participate in class
 - ★ Try your best

Providing FLY with your student's learning needs/preferences when registering your student helps our staff and teachers ensure your child will be set up for a successful program. We strive to work with families when behavior becomes an issue, creating an [Action Plan](#) between the student, teacher and family, when necessary.

Photographs and Videos of Your Child: For the safety of our teachers, students and the FLY Program, FLY records all online lessons. FLY uses our videos for internal growth and teacher training. FLY will not share videos, pictures, names, addresses, or any other information with any outside source. If FLY has deemed a picture or video of a student could be used for marketing or social media purposes, FLY will ask for written permission from the family first.



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By registering your student, you agree to allow FLY to take pictures and videos of your student while they are in their language class.

Presentation Days: We invite all families, friends and other guests to attend the class Presentation Day at the end of the session, where students will have a chance to show off what they have learned. You will be notified of these dates.

FLY's Satisfaction Guarantee: For all new FLY students, if you are not completely satisfied, let us know within 24 hours after your first scheduled class and we will be happy to refund you in full (less a \$20 registration fee).

Refund and Cancellation Policy: We recognize that school and family schedules change, and our goal is to help you navigate those changes as much as we can.

- If FLY needs to cancel your student's class because of low enrollment and your student is unable to join an alternate schedule, we will refund you in full.
- FLY will refund you in full if you request a cancellation before the Registration Deadline. Any cancellation requests made after the Registration Deadline and within 24 hours after the first scheduled class will be a partial refund (50% of tuition and 0% of ordered paper materials). Due to our small class sizes, FLY cannot offer refunds after 24 hours of the first scheduled class.
- You may elect to transfer your student to any class, including future classes, if you request the transfer within 24 hours of your student's first scheduled class.
- In the unlikely event of a teacher absence, FLY will arrange for a substitute. If FLY is unable to provide a teacher during the scheduled class time, we will add another class to the end of the schedule to make up for the lost time.

Student Absences: Attending the live online classes helps ensure your student and their classmates have a quality learning experience. Students cannot make up missed live online classes; they may still watch videos and turn in work late. Teachers may recommend students re-take the same 10 lessons if they do not participate throughout the Block.

Optional Paper Copies of Worksheets & Books: All class materials are provided in Google Classroom. If you opted to purchase duplicate paper copies, they will be mailed 1 week prior to the class start date. FLY does not refund the cost of paper worksheets or books once delivered.

[Order online here](#)

Thank you! We hope your student enjoys their FLY language class!

FlightControl
Foreign Language for Youth (FLY)